## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

CHAPTER 100.1
Inspection Date; May 2, 2018 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (e)(3)	PART 1	
The substitute care giver who provides coverage for a period less than four hours shall:	DID YOU CORRECT THE DEFICIENCY?	
Be currently certified in first aid;  FINDINGS Substitute caregiver #4, provided coverage during leave	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
(10/19/17-11/7/17.) However, no first aid certification.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (e)(3) The substitute care giver who provides coverage for a period less than four hours shall:	PART 2  FUTURE PLAN	
Be currently certified in first aid;  FINDINGS  Substitute caregiver #4, provided coverage during leave (10/19/17-11/7/17.) However, no first aid certification.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

(e)(4) The substitute care giver who provides coverage for a period  DID VOI CORDECT THE DEFICIENCY?	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
less than four hours shall:  Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.  FINDINGS Substitute care giver (SCG) #4, no SCG training by the primary care giver for safe medication administration.  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	The substitute care giver who provides coverage for a period less than four hours shall:  Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.  FINDINGS Substitute care giver (SCG) #4, no SCG training by the	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (e)(4) The substitute care giver who provides coverage for a period less than four hours shall: Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.  FINDINGS Substitute care giver (SCG) #4, no SCG training by the primary care giver for safe medication administration.	PLAN OF CORRECTION  PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	_

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (f) A minimum of three meals shall be provided at regular intervals in each twenty four hour period. There shall be no more than fourteen hours between a substantial evening meal and breakfast.  FINDINGS Resident #1, the 14-hour maximum interval between meals is exceeded.by .5 to 1 hour. The resident eats as dinner as early as 6 pm and breakfast as late as 8:30 am or 9 am.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS Resident #1,  1. Order dated 05/01/18 reads, "Diabetic Diet." However, no special diet available or provided.  2. No special diet order to alter change texture; however, resident observed eating pureed foods.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b)  Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS  Refrigerator, pharmacy labeled medication stored in a box unsecured. Key lock available; however, lock not in force.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS Refrigerator, pharmacy labeled medication stored in a box unsecured. Key lock available; however, lock not in force.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1, order reads, "Senexon 8.6 mg-50 mg 1 tablet daily PRN for constipation." However, no medication available. The pharmacy labeled container was empty.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1, order reads, "Senexon 8.6 mg-50 mg 1 tablet daily PRN for constipation." However, no medication available. The pharmacy labeled container was empty.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident.  FINDINGS Resident #1, no parameter for blood glucose readings documented in the medication administration record (MAR).  1. Order reads, "Humulin R inject 4 units subcutaneously twice daily 30 minutes before breakfast and dinner for diabetes. Inject only half dose if pre-meal blood sugar less than 85".  2. MAR reads, "Humulin R U-100 unit/ mL solution – inject 4 units subcutaneously twice daily 30 minutes before breakfast and dinner for diabetes."	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.  FINDINGS Resident #1, insulin (2 units of Humulin R) made available; however, reduced dosage was not recorded in the MAR.  1. Order reads, "Humulin R inject 4 units subcutaneously twice daily 30 minutes before breakfast and dinner for diabetes. Inject only half dose if pre-meal blood sugar less than 85".  2. Glucometer reading log reflects blood sugar (BS) readings < 85 before breakfast thirty-one (31) times. Primary care giver states half dose made available as ordered 31 times. No evidence of 2 units in MAR.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.  FINDINGS Resident #1, insulin (2 units of Humulin R) made available; however, reduced dosage was not recorded in the MAR.  1. Order reads, "Humulin R inject 4 units subcutaneously twice daily 30 minutes before breakfast and dinner for diabetes. Inject only half dose if pre-meal blood sugar less than 85".  2. Glucometer reading log reflects blood sugar (BS) readings < 85 before breakfast thirty-one (31) times. Primary care giver states half dose made available as ordered 31 times. No evidence of 2 units in MAR.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS Resident #1, no documentation in the progress notes for:  1. Emergency care received on 12/30/17.	Correcting the deficiency after-the-fact is not	Date
<ol> <li>Emergency care received on 12/30/17.</li> <li>Monthly progress notes, October 2017 to the present.</li> </ol>	practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1, no documentation in the progress notes for:  1. Emergency care received on 12/30/17.  2. Monthly progress notes, October 2017 to the present	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (b)(4) During residence, records shall include: Entries describing treatments and services rendered;  FINDINGS Resident #1, progress notes do not reflect:  1. PRN medication made available May 9-28, 2017.  2. Blood glucose monitoring readings from April 2017 through August 2017. Order (4/17/17) reads, "check blood glucose readings before breakfast and dinner."	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	-

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include:	PART 2	
	Entries describing treatments and services rendered;	<u>FUTURE PLAN</u>	
	FINDINGS Resident #1, progress notes do not reflect:	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	1. PRN medication made available May 9-28, 2017.	IT DOESN'T HAPPEN AGAIN?	
	2. Blood glucose monitoring readings from April 2017 through August 2017. Order (4/17/17) reads, "check blood glucose readings before breakfast and dinner."		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(6) During residence, records shall include:  All recordings of temperature, pulse, respiration as ordered by a physician, APRN or as may appear to be needed. Physician or APRN shall be advised of any changes in physical or mental status promptly;  FINDINGS  Resident #1, Primary care giver did not inform the physician about changing the texture of foods to puree for all meals.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (b)(6) During residence, records shall include:  All recordings of temperature, pulse, respiration as ordered by a physician, APRN or as may appear to be needed. Physician or APRN shall be advised of any changes in physical or mental status promptly;  FINDINGS  Resident #1, Primary care giver did not inform the physician about changing the texture of foods to puree for all meals.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(8) During residence, records shall include:  Notation of visits and consultations made to resident by other professional personnel as requested by the resident or the resident's physician or APRN;  FINDINGS Resident #1, no evidence of office or phone consultations in the progress notes.	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (b)(8) During residence, records shall include:  Notation of visits and consultations made to resident by other professional personnel as requested by the resident or the resident's physician or APRN;  FINDINGS  Resident #1, no evidence of office or phone consultations in the progress notes.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA) PLAN OF CORRECTION Comp	letion ate
\$11-100.1-23 Physical environment. (r) Facilities shall be maintained in accordance with provisions of state and local zoning, building, fire safety and health codes.  FINDINGS Injectable syringes and lancets unsecured and accessible in a room where household members (children) play.  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	ite

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (r) Facilities shall be maintained in accordance with provisions of state and local zoning, building, fire safety and health codes.  FINDINGS Injectable syringes and lancets unsecured and accessible in a room where household members (children) play.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-84 Admission requirements. (b)(4) Upon admission of a resident, the expanded ARCH licens shall have the following information:  Evidence of current immunizations for pneumococcal and influenza as recommended by the ACIP; and a written car plan addressing resident problems and needs.  FINDINGS  Resident #1, no evidence of immunization for influenza of pneumococcal as recommended by the ACIP upon admis	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  or	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-84 Admission requirements. (b)(4) Upon admission of a resident, the expanded ARCH licensee shall have the following information:  Evidence of current immunizations for pneumococcal and influenza as recommended by the ACIP; and a written care plan addressing resident problems and needs.  FINDINGS Resident #1, no evidence of immunization for influenza or pneumococcal as recommended by the ACIP upon admission.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions;  FINDINGS	PART 1	
Resident #1, no update to care plan "Problem #3 Potential for Skin Impairment" documenting sacral and toe skin breaks or orders (8/8/17, 5/1/18) to apply topical ointments.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions;	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
I	Resident #1, no update to care plan "Problem #3 Potential for Skin Impairment" documenting sacral and toe skin breaks or orders (8/8/17, 5/1/18) to apply topical ointments.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(9)  Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Provide ongoing evaluation and monitoring of the expanded ARCH resident's status, care giver's skills, competency and quality of services being provided;  FINDINGS  Resident #1, no evidence of ongoing evaluation.  1. Record indicates case manager visits made monthly.  2. Entries read, "see notes" However, no case manager notes available for four (4) of twelve (12) visits.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(9)  Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Provide ongoing evaluation and monitoring of the expanded ARCH resident's status, care giver's skills, competency and quality of services being provided;  FINDINGS  Resident #1, no evidence of ongoing evaluation.  1. Record indicates case manager visits made monthly.  2. Entries read, "see notes" However, no case manager notes available for four (4) of twelve (12) visits.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(10) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Conduct comprehensive reassessments of the expanded ARCH resident every six months or sooner as appropriate;  FINDINGS Resident #1, no six-month comprehensive assessment available. Due in October and in April (Admission 4/27/17.)	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	-

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(10) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Conduct comprehensive reassessments of the expanded ARCH resident every six months or sooner as appropriate;  FINDINGS Resident #1, no six-month comprehensive assessment	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
available. Due in October and in April (Admission 4/27/17.)		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-89 Medications. (1) In addition to the requirements in subchapter 2 and subchapter 3, the following shall apply to an expanded ARCH: Injectable medications shall be administered by a licensed nurse, unless physician orders permit an expanded ARCH resident to self-inject. The registered nurse case manager may delegate this task according to rules established by the Board of Nursing. The licensee or primary care giver shall maintain written policies and procedures outlining this responsibility;  FINDINGS Resident #1, primary care giver and caregivers are making insulin available three times a day using syringes. However, the MEDICATIONS-SUBCUTANEOUS INJECTION policy and procedure reads, "procedure to prepare syringe (this step is to be done by the RN, unless it is a dial-a-pen type.)	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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Licensee's/Administrator's Signature:
Print Name:
Date: